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February 14, 2005

**VIA FACSIMILE**

**(Total No. of Pages Transmitted: 29)**

To: Examiner Joshua A. Lohn  
 Group Art Unit: 2114  
 U.S.P.T.O.

From: John J. Dresch, Esq.

Re: Enclosed Amendment  
 U.S. Patent Application No.: 09/929,143  
 Attorney Docket No.: YOR920010067US1  
 Our Reference: YOR.271

Facsimile No.: 703-872-9306

Facsimile No.: (703) 761-2375 or 76

Dear Examiner Lohn:

Enclosed for filing is an after-final Amendment under 37 C.F.R. § 1.116 in response to the Office Action mailed on December 14, 2004, in the above-referenced application, which is believed to place the present application in condition for immediate allowance.

Thank you in advance for your kind consideration on this case.

Very truly yours,

  
 John J. Dresch, Esq.  
 Registration No. 46,672

JJD/SMM  
 Enclosure

YOR.271

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Richard HARPER, et al.

Serial No.: 09/929,143

Group Art Unit: 2114

Filing Date: August 15, 2001

Examiner: Joshua A. Lohn

For: METHOD AND SYSTEM FOR PROACTIVELY REDUCING THE OUTAGE TIME  
OF A COMPUTER SYSTEM

Honorable Commissioner for Patents  
Alexandria, VA 22313-1450  
Box AF

**AMENDMENT UNDER 37 C.F.R. § 1.116**

Sir:

In response to the Office Action dated December 14, 2004, please amend the above-identified application as follows:

**INTRODUCTORY COMMENTS**

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 11 of this paper.